

Schedule RLIB  
RESIDENTIAL INCOME AND AGE QUALIFYING BUNDLE

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I. PURPOSE

The Residential Income and Age Qualifying Bundle (“RLIB”) Program is a voluntary program that provides income and age qualifying residential customers with in-home energy assessments and installation of select energy-saving measures. The energy assessments and installations will be conducted by qualified, local weatherization service providers who currently offer weatherization related services through the North Carolina Department of Environmental Quality (“N.C. DEQ”) and have been approved by the Income and Age Qualifying Program to complete assessments and install the select energy-savings products. The RLIB Program is designed to offer qualifying customers the opportunity to implement a wider variety of energy efficiency measures during the in-home assessment stage. The RLIB Program will reduce participants’ total energy bills as well as the amount of energy required throughout the year on the Company’s system.

II. AVAILABILITY

The RLIB Program is available to income- and age-qualifying residential customers in single-family or multi-family dwellings, including apartments and mobile homes, located in the Company’s North Carolina service territory. For income-qualifying residential customers, eligibility requirements are consistent with the low-income requirements of the Weatherization Assistance Program offered by the N.C. DEQ. Age-qualifying residential customers must be sixty (60) years of age or older and have income at or below 250% of the federal poverty level.

Program measures include the following:

- Wall Insulation
- Heat Pump Replacement
- Electric Baseboard Upgrade
- Upgrade to Mini-Split Heat Pump
- Thermostat Replacement
- Home Ventilation Fan
- EnergyStar Ceiling Fan
- Smart Power Strip
- T8 to LED
- T12 to LED
- LEDs (25W, 40W, 60W, 75W and higher)
- Duct Replacement
- Energy Star Clothes Washer
- Energy Star Clothes Dryer
- Energy Star Dishwasher
- Heat Pump Water Heater
- Window Film
- Energy Star Windows
- Doors
- Energy Saving Showerhead
- High Efficiency Faucet Aerator
- Pipe Wrap for Water Heaters
- Attic Insulation
- Heat Pump Tune-Up
- AC Tune-Up
- Air Sealing and Fan
- Duct Sealing
- Water Heater Tank Wrap
- Refrigerator Replacement
- Floor Insulation
- Safety
- Administration

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II. INCENTIVE PAYMENTS

The Program provides eligible participants with an incentive to install measures valued at \$889 per participant.

Rebate applications must be submitted within 45 days of the service date. Upon receipt of a completed rebate application, the Company will process the completed application, confirm or inspect the installation, and forward the incentive payment to the customer within 90 days, unless the customer requests the payment go to the contractor. The Company reserves the right to withhold any rebate payment until the customer has satisfactorily completed the application process. The Company and/or its designees including program administrators and evaluation contractors reserve the right to review installations to verify completion and measure energy savings to ensure compliance with all program requirements. Such reviews will be made at a time convenient to the applicant.