

So, one question that we typically get asked is, “When will my project move forward?” Project timelines are driven by easement acquisition. Some projects take a little longer to obtain easements than others, but once all of the required easements have been obtained, we can place the project in the construction schedule. Dominion Energy will communicate with everyone involved in order to let them know when construction will begin. This communication process involves postcards sent through the mail, as well as a construction door hanger hung on the door prior to construction beginning. You can also check the status of your project online by visiting us at **[www.dominionenergy.com/underground](http://www.dominionenergy.com/underground)** and entering your Work Request number, or by calling your Dominion Energy point of contact.