

A common question we receive is whether a customer's home or property qualifies for underground conversion. Our selection process is data-driven, identifying most outage prone overhead tap lines for consideration as a strategic underground project. We do perform regular analysis reviewing a 10-year service history, so there is a potential for lines to fall out or to be added. Our strategic underground team would be happy to have a conversation with the customer about their electric reliability or to see if their overhead line may qualify as a future project. Also, it's important to remember from a storm restoration perspective the Strategic Underground Program benefits all customers even those whose lines remain overhead.